

Avaya IP Office SoftConsole

The Avaya IP Office SoftConsole application license is intended primarily for telephone system operators and receptionists receiving and distributing incoming calls, while maintaining visibility of the number and type of calls waiting.



SoftConsole is designed to work in parallel with a physical telephone whereby the telephone provides the operator's speech path while the SoftConsole application provides call handling controls. Key features of Avaya IP Office SoftConsole Include:

- Large display for incoming call information.
- Searchable directory of all IP Office groups and users including status information.
- Visual display of queued calls.
- Visual display of the status of extensions.
- Up to 16 call parking zones.